



2013 Annual Report

*Keeping you “well and good” by
making your health our passion...*

Board Chairman **Darryl Hoover** and
President/CEO **David Ameen**



As a regional medical center serving Cass and surrounding counties, we remain committed to improving care and enhancing services offered for our patients. Our goal has always been to provide exceptional quality care with close-to-home convenience and a personalized touch. In 2013, we have made remarkable achievements that continue to push us closer toward this ever-evolving goal.

We continue to receive national recognition for the quality of care we provide through expertise and teamwork. The recognition that we have from federally-accredited programs ensures that our staff provides you with the right care at the right time for the right condition. Achieving the highest levels of quality and excellence is just a small part of what we expect from ourselves in caring for you and your family.

We are working to address and identify health needs that affect our entire community. By completing our Community Health Needs Assessment, we now have access to data that proves what we need, who needs it, and where it's needed most. As your community hospital, it was important to us to make sure that data was collected extensively and then made accessible not only for our use, but for other community organizations as well.

We have started the process to fundamentally change the way that we deliver your care. This is partly due to regulations from healthcare reform, but also because we believe it's the right thing to do. Beginning the process to become a patient-centered medical home and joining the National Rural Accountable Care Organization puts you – our patient – at the center of your care. That shifts our focus to consider all the factors that may affect your health, using a team approach to care for you that is led by your primary care provider.

All of this is possible only because of our dedicated employees, medical staff, senior leadership, board of directors, donors, and volunteers. We are more confident than ever in our ability to continue into the future, building on what we have done in the past.

Key Statistics

| | | | | | | |
|----------------------------|----------------------|----------------------------|--|---------------------------|------------------------|---|
| Admissions 1,703 | Births 443 | ER Visits 15,935 | Physician Office Visits 91,069 | Surgeries 3,307 | Scopes 1,256 | Outpatient Registrations 79,772 |
|----------------------------|----------------------|----------------------------|--|---------------------------|------------------------|---|

Economic Impact

Using our own data and data from the City of Logansport Economic Development Organization, we can see *the economic impact we contribute* to Cass County.

| | | | | |
|--|---|-----------------------------------|---|------------------------------------|
| Personal Income Generated \$33,800,285 | Generated Output \$77,137,749 | Full-Time Employees 559 | Jobs Generated 778 in Cass County | Households Supported 579 |
|--|---|-----------------------------------|---|------------------------------------|

Quality of Care

As Logansport Memorial Hospital strives to deliver the highest quality care to patients, objective assessments completed by state and national organizations offer insight into our progress. The most recent data from Hospital Compare, which evaluates more than 4,000 Medicare-certified hospitals across the country, shows that LMH is outperforming the Indiana average in many measures of quality.

Staff at Logansport Memorial Hospital measure widely-accepted clinical indicators because they have been identified as four of the most common reasons for hospitalization. Our efforts in addressing them have placed us 4th in the state for excellence in quality of care achievement.

The quality scores that we report are simply measurements that illustrate how we meet and exceed your expectations as a patient – *being given the right medications and the right care* as the right person at the right time.

Clinical Indicators

- Heart Attack (Acute Myocardial Infarction)
- Heart Failure (Congestive Heart Failure)
- Pneumonia
- Surgical Care

Community Needs Assessment

In order to improve the health of our patients, we need to understand their health needs. To understand them, we have to first determine them. Logansport Memorial Hospital joined together with several other community partners to complete our 2013 Community Health Needs Assessment. The assessment and formal reports are in alignment with the federal IRS community benefit reporting requirements that affect all state-licensed 501(c)(3) hospitals, like Logansport Memorial Hospital.

Our findings from this research and study indicated four health priorities for patients in our community. Logansport Memorial Hospital plans to use this information as our guide over the next three years to provide programs and work with other community organizations to address these needs.

To view the full reports, please visit our website and click on the “Community” icon.



Health Need Priorities

- Access to Care
- Chronic Disease Management
- Prenatal Care
- Nutrition/Activity Education

www.logansportmemorial.org

Community Benefits Assessment

Logansport Memorial Hospital is a major driver of the local economy, a charitable non-profit organization, an educator, and a community advocate. Through this combination of roles, the hospital's true impact or "Community Benefit" can be measured.

This illustration demonstrates *accountability for our responsibilities* and *our commitment to high-quality healthcare* for Logansport, Cass County, and our surrounding counties.

| Total Community Benefit | Charity Care | Financial and In-Kind Contributions | Community Health Improvement Services | Community Building Activities | Health Professions Education |
|-------------------------|--------------|-------------------------------------|---------------------------------------|-------------------------------|------------------------------|
| \$6,775,926 | \$884,038 | \$314,753 | \$136,488 | \$63,726 | \$159,761 |

Bad debt and the unreimbursed costs from Medicare and Medicaid have been added into this total. Those numbers are not reflected in this illustration.



We couldn't provide community benefits like those above without generous community support that makes it possible to do what we do. Our hospital, our volunteers, and our Foundation *work hand-in-hand* to make our facility, our programs, and our services extraordinary. *Contributions of all sizes combine* and help us purchase much needed pieces of equipment or provide a service that will enhance someone's quality of life.

The LMH Foundation



Logansport Memorial Hospital Foundation exists to provide direction and financial support for activities that promote health and wellness in our rural community.

When you donate to the Logansport Memorial Hospital Foundation, you *strengthen* a community-owned hospital and *make a lasting impact* on the health of your family, friends, and neighbors. LMHF has been serving the healthcare needs of the residents in Cass County and its surrounding communities for nearly a century. Now more than ever, we rely on philanthropic support to help us stay on the forefront of technology and provide full access to care for our community.

100% of your gift stays local and **100%** of your gift is spent for the intended purpose. We invite you to join us in pursuing a mission of support for Logansport Memorial Hospital.

Foundation Funds

- Annual Fund
- Capital Projects Fund
- Endowment Fund
- Equipment and Technology Fund
- General Fund

Care Delivery Transformation

To ensure that patients get high-quality care for reasonably low costs, healthcare reform has mandated the transformation of healthcare delivery. The Affordable Care Act has put new laws and new processes in place to achieve a *“three-part aim”* – improving the experience of care for individuals, improving the health of entire populations, and lowering the cost of receiving care.

At Logansport Memorial Hospital, we are on board with those changes. In fact, we have embraced them by *completely changing the way we provide care for our patients*, starting in 2013.



...as a Patient-Centered Medical Home

This is a “model” of care that takes a focused approach toward primary care – emphasizing wellness, prevention, quality, and safety. To do this, it *promotes a strong partnership* between patients and their primary care providers so that equal responsibility is taken for your health. We are putting you in the center of your care, recognizing that *you have to be an active part* of the decisions made about you for them to be effective.

...as part of the National Rural Accountable Care Organization

We have joined nine other healthcare organizations around the country to focus on implementing the model of *“accountable care”* in rural settings and communities. Accountable care means that we are taking responsibility as an organization for the quality and cost of care that you receive from us. Accountable care organizations have been in existence for a few years now, but they have only been implemented in larger, urban areas where both primary care and specialized providers are close to each other. As one of the nine communities involved with this initiative, *we will learn from our own successes and challenges* with this, as well as those from others like us.

Connected and committed to our community

We hope that you know where you can turn and who you can turn to when you have questions or concerns about your health. We are always happy to talk with any of our patients or community members who want to know more about what we are doing. If you have questions about anything featured in this report or other initiatives you hear about, please don't hesitate to contact us.

Quality of Care

For questions about the quality scores that we report and measure, please contact our Chief Executive Nurse.

(574) 753-1387

Community Needs Assessment

If you have questions about any of the data presented or would like a presentation to be made in your organization, please contact our Vice-President of Planning and Development.

(574) 753-1414

Care Delivery Transformation

For questions about either of these care models and what they mean for you, please contact our Director of Care Coordination.

(574) 753-1317

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